H.E. ANDERSON COMPANY LIMITED WARRANTY

WHAT IS COVERED

The H.E. Anderson Company of Muskogee, Oklahoma, will make any necessary repairs and/or replace any parts of this H.E. Anderson Company product made necessary because of defects in materials or workmanship for fifteen months from the ship date. pH Probes have a six-month warranty from the ship date.

Warranty repairs and/or replacements will be performed without charge to the owner by H.E. Anderson Company within a reasonable time after prepaid delivery of the defective product to the H.E. Anderson Company, 2025 Anderson Drive, Muskogee, Oklahoma 74403.

WHAT IS NOT COVERED

This warranty specifically excludes failure of any parts or materials caused by chemical attack or damage caused by operation above rated capacity or pressure. Further, this warranty does not cover wear or failure caused by sand or other foreign materials which may be found in water that is passed through our products, or damage caused by freezing or exposure to water temperatures above 60°C (140°F).

This warranty does not cover damage caused by failure to follow prescribed installation instructions and limitations issued by H.E. Anderson Company. In addition, this warranty does not cover service adjustments, repairs, or replacements caused by misuse, negligence, alteration, accident, or lack of specified maintenance.

This warranty does not cover components used by, but not manufactured by H.E. Anderson Company, in the manufacture of our products except to the extent of said component manufacturer's warranty.

This warranty specifically excludes liability for consequential damages or for charges for labor or expense in making repairs or adjustments, or losses of time or inconvenience.

This warranty gives you specific legal rights and you may also have other legal rights which may vary from state to state. H.E. Anderson Company does not authorize any person to create for it any other obligation or liability in connection with these products. ANY IMPLIED WARRANTY APPLICABLE TO THESE PRODUCTS IS LIMITED TO THE DURATION OF THIS WARRANTY. H.E. Anderson Company shall not be liable for consequential damages resulting from breach of this written warranty.

NOTE: Some states do not allow limitation on how long an implied warranty will last or the exclusion of limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

WHAT TO DO IF THERE IS A QUESTION REGARDING WARRANTY

Promptly notify the team at H.E. Anderson Company by telephone at 800-331-9620 or at sales@heanderson.com.

Confirm the report in writing (or via FAX at 918-682-3342) to the H.E. Anderson Company, stating the circumstances surrounding the problem.

PURCHASER'S OBLIGATION

Purchaser must give H.E. Anderson Company immediate written notice on discovery of defect.

Purchaser must pay for shipment of the defective product to the H.E. Anderson Company, 2025 Anderson Drive, Muskogee, Oklahoma 74403.