

# **RATIO:GUARD® LIMITED WARRANTY**

## **WHAT IS COVERED**

The H.E. Anderson Company of Muskogee, Oklahoma, will make any necessary repairs and/or replace any parts of any Ratio:Guard® alarm/controller made necessary because of defects in materials or workmanship for the periods specified below. Warranty repairs and/or replacements will be performed without charge to the owner by H.E. Anderson Company within a reasonable time after prepaid delivery of the alarm/controller to the H.E. Anderson Company, 2100 Anderson Drive, Muskogee, Oklahoma 74403.

## **WARRANTY PERIODS**

<b>CONTROL ELECTRONICS</b>	Fifteen months from date of manufacture.
<b>EC &amp; TEMPERATURE SENSORS</b>	Fifteen months from date of manufacture.
<b>pH &amp; ORP SENSORS</b>	Six months from date of manufacture.

## **WHAT IS NOT COVERED**

Repairs and/or replacements of parts caused by failure to follow prescribed installation instructions and limitations issued by H.E. Anderson Company. In addition, this warranty does not cover service adjustments, repairs, or replacements caused by misuse, negligence, alteration, accident, or lack of specified maintenance. Specifically, improper handling of pH sensors, including letting the electrode dry out, will void the warranty on the sensor. This warranty does not cover components used by, but not manufactured by H.E. Anderson Company, in the manufacture of said alarm/controller, except to the extent of said component manufacturer's warranty.

This warranty specifically excludes liability for consequential damages or for charges for labor or expense in making repairs or adjustments, or losses of time or inconvenience.

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This warranty gives you specific legal rights and you may also have other legal rights which may vary from state to state. H.E. Anderson Company does not authorize any person to create for it any other obligation or liability in connection with these products. ANY IMPLIED WARRANTY APPLICABLE TO THESE PRODUCTS IS LIMITED TO THE DURATION OF THIS WARRANTY. H.E. Anderson Company shall not be liable for consequential damages resulting from breach of this written warranty.

NOTE: Some states do not allow limitation on how long an implied warranty will last or the exclusion of limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

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## **WHAT TO DO IF THERE IS A QUESTION REGARDING WARRANTY**

- 1) Promptly notify the consumer advisor at H.E. Anderson Company by telephone.
- 2) Confirm the report in writing to the H.E. Anderson Company, stating the circumstances surrounding the problem.

## **PURCHASER'S OBLIGATION**

- a) Purchaser must give H.E. Anderson Company immediate written notice on discovery of defect.
- b) Purchaser must pay for shipment of the defective product to the H.E. Anderson Company, 2100 Anderson Drive, Muskogee, Oklahoma 74403.